

External Privacy Notice

YIC Asia Pacific Corporation Limited, Thai Yazaki Corporation Limited, Thai Arrow Products Company Limited, Thai-Yazaki Electric Wire Company Limited and Thai Metal Processing Company Limited (Individually, the "**Company**," and collectively, "**Thai Yazaki Group**," "**we**," "**us**," or "**our**") recognize the importance of the protection of your Personal Data (defined below in section 1) and handles such Personal Data (defined below in section 1) with the greatest care. This privacy notice (this "**Privacy Notice**") stipulates how we collect, use, disclose, and/or transfer your Personal Data (defined below in section 1), and which of your Personal Data (defined below in section 1) we collect so that you feel secure when you interact with us.

This Privacy Notice applies to the Personal Data (defined below in section 1) of the following persons:

- (1) our prospective, current and former individual customers,
- (2) authorized persons, directors, shareholders, beneficial owners, employees, personnel, contractors, persons who were ultimately given power of attorney to establish business relationship and any other persons in similar capacity (collectively referred to as "**Connected Persons**") of our prospective, current and former corporate customers or business partners (e.g. vendors and suppliers), and
- (3) any other individuals about whom we obtain personal data.

This Privacy Notice does not apply to the processing of personal data related to recruitment, human resource management, and former employee. For inquiry about the said person data processing, please contact human resource department of Thai Yazaki Group.

"**You**" or "**your**" under this Privacy Notice refers natural/individual person.

This Privacy Notice applies to our websites, service support systems, social networking sites, online communication channels, and other locations/interactions where we collect your Personal Data. Please read this Privacy Notice in conjunction with the terms and conditions of the particular service that you use, which may set out separately regarding the personal information we collect about you.

Our activities are not generally aimed at minors and we do not knowingly collect Personal Data from minors (those who have not reach the legal age (20 years of age or by marriage)) without their parental consent when it is required, or from quasi-incompetent persons and incompetent persons without their legal guardian's consent. If we learn that we have unintentionally collected Personal Data from any minor without parental consent when it is required, or from quasi-incompetent person or incompetent person without their legal guardians' consent, we will delete it immediately or continue to process such Personal Data if we can rely on other legal bases apart from consent.

1. What Personal Data we collect?

"**Personal Data**" means any data about you which can directly or indirectly identify you. If it is possible to combine any information with your Personal Data, or if other information is used to build a profile of an individual, we will treat such other information and combined information as Personal Data. We may collect or obtain the following types of information which may include your Personal Data directly or indirectly from you or other sources or through our business partners. The specific type of data collected will depend on the context of your interactions with us, and the services or products you use within Thai Yazaki Group.

- 1.1. Personal details**, such as name, surname, title, age, gender, date of birth, address, company name, personal identification (ID) card details, web ID, account details, signature and other identifiers;
- 1.2. Contact details**, such as postal address, billing address, home/work address, telephone number, fax number, mobile phone number, email address, your social media account and other similar information;
- 1.3. Transaction, financial and payment details**, such as relevant bank information including amount of money, payment type, bank reference numbers, pay slip information, taxes, revenues, and default record;
- 1.4. Vehicle information**, such as vehicle registration details, chassis number, vehicle locations, GPS coordinates and related data;

- 1.5. **Sensitive Personal Data**, such as religion (from personal identification card) and any other sensitive information you provided.
- 1.6. **Use and technical details**, such as information on how you use the websites, portals, platforms, and services, and how you use with our available functions and features, the Internet Protocol (IP) address, logs, device ID and type, cookies, login data, browser plug-in types and versions, network, connection details, access details, access times, operating system and platform, and other technology on devices the customer uses to access the platform; and
- 1.7. **Other information**, collected, used or disclosed in connection with the relationship with us, such as, information you give us in contracts, forms or data collected when you interact with us.

We may also collect or obtain the following types of Personal Data of you acting as a Connected Person for our business partner;

- 1.1. **Personal details**, such as age, photo, work-related information (e.g., employment records, work performance assessment records, position, ID number, department, details on resume and CV), information on government-issued cards (e.g., national identification card details, passport details, work permit, driving license), household registration details, VISA details, tax-related data including tax payer ID, web pass, business type and other identifiers;
- 1.2. **Contact details**, such as branch address, information on business cards, meet and greet records, and other similar information; and
- 1.3. **Sensitive Personal Data**, such as health data (e.g. food allergy).

If you provide Personal Data of any third party to us (e.g., driver name, driver type, driver license details, vehicle details, etc.), please ensure that you provide this Privacy Notice for their acknowledgement and/or obtaining consent where applicable.

We will only collect, use, or disclose sensitive Personal Data on the basis of your explicit consent or where permitted by law.

2. Why we collect, use or disclose your Personal Data

Except in limited instances when we indicate that certain information is based on your consent, we collect, use, or disclose your Personal Data on the legal basis of (1) contractual basis, for our performance of services or transactions to you; (2) legal obligation, for the fulfilment of our legal obligations; (3) legitimate interest, for the purpose of our legitimate interests and the legitimate interests of third parties; (4) vital interest, for preventing or suppressing a danger to a person's life, body, or health; and/or (5) public interest, for the performance of a task carried out in the public interest or for the exercising of official authorities or duties.

We may collect, use, or disclose your Personal Data for the following purposes:

1. **To provide products and services to you:** To enter into a contract and manage our contractual relationship with you; To support and perform other activities related to such services or products (e.g., allowing customers to check the location of a vehicle on our portal or view the driver's performance), or quotes for the same; to complete financial transactions including transaction checks, verification, receipts and invoices; carrying out customer's instructions or responding to the customer's inquiries or feedback, and resolving complaints;
2. **Registration and Authentication:** To register, verify, identify, and authenticate you or your identity for accounts and systems related to our products and services;
3. **To contact and communicate with you:** To communicate with you in relation to the products and services you obtain from us; to provide you with advertisements and marketing related to Thai Yazaki Group products; to provide announcements, notices, news, greetings, and information about the products and services; to contact you for reminding of payments or collections processes; and to process and update your information; to renew contracts;
4. **Data Analytic Service:** to analyse data such as traffic information, conduct research, analytic, assessments, develop statistics and segmentation;

5. **Functioning of our sites and platform:** To administer, operate and manage our sites and portal to facilitate and ensure that they function properly, efficiently, and securely; to allow you to log in and access our available systems and provide technical assistance and deal with technical issues;
6. **IT Management and support:** For our own business management purposes including management of communication system, providing IT supports, creating, and maintaining an account and ID for you, managing your access to any systems to which we have granted you access, operation of IT security and IT security audit to keep our systems secure, performing IT systems development, implementation, operation and maintenance, authentication and access controls and logs where applicable, monitoring of system, and devices and ensuring IT security; internal business management for internal compliance requirements, policies, and procedures;
7. **Compliance with regulatory and compliance obligations:** To comply with legal obligations, legal proceedings, or government authorities' orders which can include orders from government authorities outside Thailand, and/or cooperate with court, regulators, government authorities, and law enforcement bodies when we reasonably believe we are legally required to do so, and when disclosing your Personal Data is strictly necessary to comply with the said legal obligations,
8. **Protection of our interests:** To protect the security and integrity of our business; to conduct internal audit; to exercise our rights or protect our interest where it is necessary and lawfully to do so such as preventing, detecting and investigating fraud, misconduct, or any unlawful activities, whether or not requested by any governmental or regulatory authority, analysing and managing risks,
9. **Internal compliance and legal compliance:** To comply with internal policies and applicable laws, regulations, directives and regulatory guidelines, this includes preparing documents to liaise with the government authorities;
10. **Solving disputes:** To resolve disputes, including to enforce our contracts and legal rights, to establish, exercise or defence of legal claims, and preparing legal documents in accordance with official forms;
11. **Business improvement:** To develop our services from time to time, to carry out research, plan and statistical analysis, to develop and create new product and services and continue to develop our business;
12. **Corporate transaction:** In the event of sale, transfer, merger, reorganization, or similar event we may transfer your information to one or more third parties as part of that transaction.

Where we collect Personal Data of you acting as a Connected Person for our business partner, the following purpose also applies;

1. **Business communication:** such as, communicating with Connected Person about products, services, and projects of ours or the business partners, e.g., preparation of contracts and delivery contracts, responding to inquiries or complaints, inviting you to participate in, and administering trainings, surveys, market research campaigns or marketing activity;
2. **Business Partner selection:** such as, verifying your identity and business partner status, conducting due diligence or any other form of background checks or risk identification on the Connected Person and the business partner (including screening against publicly available government law enforcement agency and/or official sanctions lists), evaluating suitability and qualifications of the Connected Person and the business partner, and issuance of request for quotation or execution of contract with the Connected Person or the business partner;

3. **Business Partner data management:** such as, maintaining records and evidence, to include for the management of claims, disputes, purchasing, and maintenance agreements, registering vehicles for transportation purposes; for maintaining and updating lists/directories of business partners (including Connected Person's Personal Data), issuing and keeping contracts and associated documents and records in which the Connected Person may be referred to;
4. **Relationship management:** such as, planning, performing, and managing the (contractual) relationship and general contractual purposes with the Connected Person and/or the business partners, e.g., processing payments and purchase orders, goods receipt documents, quotations, payment and expense approvals, performing and recording accounting, auditing, billing and collection activities;
5. **Business analysis and improvement,** such as, conducting research, surveys, and reports on our products, services, and Connected Person or the business partner's performance, development, and improvement of marketing strategies and products and services.

In addition to the collection, use, or disclosure of your personal as listed in "What Personal Data we collect?" section above, we also collect, use, or disclose the following special categories of Personal Data about you which we describe as "Sensitive Personal Data" for the following purposes:

- **Religion,** due to the collection of a copy or an image of national identification card and is considered to be a part of identity verification process; and
- **Health Data,** such as information contained in a doctor's certificate/medical certificate to provide accommodation during business trips (e.g. food preparation).

Where we need to collect your Personal Data as required by law, or for entering into or performing the contract we have with you and you fail to provide that data when requested, we may not be able to fulfil the relevant purposes as listed above.

Where consent is required for certain activities of collection, use or disclosure of your Personal Data, we will request and obtain your consent for such activities separately.

3. To whom we may disclose or transfer your Personal Data

We may have to share your Personal Data with other parties for all the reasons described above, such as, within our group company (e.g. Yazaki Corporation), our business partners (e.g. dealers), suppliers, and third party service providers engaged by us (e.g., IT service providers, logistic service providers, collection agency, communication service providers, data storage, cloud service providers, payment agency, accounting, external audit, tax consultant, legal advisors and law firms, anti-corruption compliance provider and risk assessment service provider,). We may share your Personal Data through the linkage between our server and our business partners' and/or third party service providers' servers.

In some cases, we may need to share your Personal Data to any government authority, law enforcement agency, court, regulator, or other third party where we believe this is necessary to comply with a legal or regulatory obligation, or otherwise to protect our rights, the rights of any third party or individual's personal safety, or to detect, prevent, or otherwise address fraud, security or safety issues.

Additionally, the Personal Data may be sent to government authorities or other business partners for contract purposes.

4. International transfers of your Personal Data

We may transfer your Personal Data outside of Thailand, some recipients of your Personal Data are located in another country which the Personal Data Protection Committee under the Thai Personal Data Protection Act B.E. 2562 has not ruled that this country has adequate data protection standard. For instance, it would be more appropriate in certain circumstances for our group company such as Yazaki Corporation to take measures in response to your inquiries, and in such a case we will oblige our group company not to use your Personal Data for other purposes.

When it is necessary to transfer your Personal Data to a third country with a level of data protection standards lower than in Thailand, we will ensure an adequate degree of protection is afforded to the transferred Personal Data, or that the transfer is otherwise permitted in accordance with the applicable data protection law. We may, for example, obtain contractual assurances from any third party given access to the transferred Personal Data that such data will be protected by data protection standards which are equivalent to those required in Thailand.

5. How long do we keep your Personal Data

We retain your Personal Data for as long as it is reasonably necessary to fulfil the purposes for which we obtained it for and to comply with our legal and regulatory obligations.

We may need to retain your Personal Data for a longer duration, as required and/or permitted by applicable law.

6. Your rights as a data subject

The rights listed in this section are your legal rights, where you may request to exercise these rights under the conditions prescribed by law and our right management procedures. These rights are as follows:

- To request access, obtain a copy of your Personal Data, or for the disclosure of the acquisition of your Personal Data that is obtained without your consent;
- To have your Personal Data corrected, if it is inaccurate or not up to date;
- To have your Personal Data erased, destroyed, or anonymized;
- To request us to provide your Personal Data in a structured, commonly used and machine-readable format, and transmit it to another organization;
- To object to how we process your Personal Data in certain activities;
- To restrict us from collecting, using, or disclosing your Personal Data if you believe such data to be inaccurate, that our processing is unlawful, or that we no longer need to process this data for a particular purpose;
- To withdraw consent for collection, use, or disclosure of your Personal Data that is based on your consent at any time.

To exercise any of these rights in this section, you may contact us at the address in “Our Contact Details” section below.

Your request for exercising any of the above rights may be limited by the applicable laws. There may be certain cases where we can reasonably and lawfully decline your request; for example, due to our legal obligation or a court order. If we decline your request, we will notify you of our reason.

If you believe our collection, use or, disclosure of your Personal Data is in violation of the applicable data protection law, you have the right to lodge a complaint to the competent data protection authority, where applicable. We would, however, appreciate the chance to deal with your concerns before you approach the authority, so please contact us in the first instance.

7. Changes to this Privacy Notice

We may amend or update this Privacy Notice from time to time as our data protection practices change due to various reasons, such as technological changes, changes in law, etc. The amendments or updates to this Privacy Notice will be available on <http://www.thaiyazaki.com/th/news-update/privacy-notice/privacy-notice>. We will notify you or obtain your consent if there are material changes to this Privacy Notice, or if we are required to do so by law.

8. Our Contact Details

If you have any questions about our practices or activities relating to your Personal Data, you can contact us per the details below. We will be happy to help with requests for information, suggestions, or complaints:

1) Company Name

- YIC Asia Pacific Corporation Limited (Head Office)
21st- 22nd ,24th -26th Floor, Thai life Insurance Building4,
911 Debaratna Road, Bangna Nuea Sub-District,
Bangna District, Bangkok 10260
- Tel.66-(02)2663-7781

2) Contact Point

- TYG ISMS Secretariat
26th Floor, Thai life Insurance Building4,
911 Debaratna Road, Bangna Nuea Sub-District,
Bangna District, Bangkok 10260
- Tel.66-(02)2663-7781 Ext.729, 730, 731
- Email: tygpdpa@th.yazaki.com

Please be informed accordingly.

This Privacy Notice was announced on 4 March 2022.
Thai Yazaki Group